

TERMS AND CONDITIONS

- Only insured individuals listed in the schedule are covered by our policy, you must ensure that they are listed correctly in the schedule.
- Incase of an additional member, premiums are subject to changes.
- If our member is taken by any funeral parlour either than Madlala, the services will no longer be conducted by Madlala Funeral Services.
- If a nominated member passes away before the stipulated 6 months, a discount of 15 % will be provided only if the service is conducted by the Madlala Funerals.
- If a member passes away at home, there is a stipulated amount paid by the family member(s) for the doctor to certify death.
- The cost of a funeral varies depending on the extras (e.g transport to rural areas, oversized coffin, catering, gazebo, tent rental's ect) that are added.
- If the funeral cover booklet is lost, a R100 fee is charged for the new booklet.